

Warranty Certificate

Kory Hooks Collision hereby provides a **limited warranty** on repairs performed by Kory Hooks Collision. This **limited warranty** is valid only as long as you own the repaired vehicle, and is for the person to whom the **limited warranty** is granted and whose name appears on the original work order. This is a labor only, fragmented four-part warranty and stipulations pertaining to each fragmented part are stated hereafter:

- 1. Metal Repairs:** Kory Hooks Collision provides a **Limited Lifetime Warranty** from effective date stated on original work order, on all metal repairs, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting. Kory Hooks Collision will repair and refinish any repair at its sole option, when a claim is made within warranted period, unless caused or damaged resulting from unreasonable use, maintenance, or care of vehicle.
- 2. Painting, stripes and decals:** Kory Hooks Collision provides a **Limited Lifetime Warranty** from the effective date on original work order, on painting related priming and refinishing repairs against solvent blistering, peeling, hazing and fading and a **One (1) Year Limited Warranty** on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions, abuse or modifications. Kory Hooks Collision will re-prime, refinish, re-stripe or re-decal the specific section or sections of the vehicle warranted at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care. Our paint warranty is valid only over original factory finishes that are free of defect.
- 3. Mechanical repairs:** Kory Hooks Collision provides a **One (1) Year Limited Warranty** from effective date on the original work order, unless manufacturer's warranty is more or less., on all mechanical repairs pertaining directly to original collision damage, excluding suspension, air-conditioning, or other electrical assemblies or components. Kory Hooks Collision will re-repair any mechanical assembly or component warranted hereby, at its sole option, when claim is made within warranted period, unless caused by damage resulting from unreasonable use, maintenance or care of vehicle.
- 4. Parts:** Kory Hooks Collision provides a **One Year Limited Warranty**, from the date stated on original work order, unless the manufacturer's warranty is more or less on used, LKQ, and new OEM parts installed by Kory Hooks Collision, our warranty does not exceed manufacturer's warranty. Consumable parts such as batteries, tires, fluids, etc. maybe subject to betterment charges. Kory Hooks Collision will repair or replace any defective part warranted hereby at its sole option, when made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

This Written Warranty shall be null and void if repair is altered, adjusted, or tampered with by any person not authorized by Kory Hooks Collision.